



Highland House Notes

www.hh-aps.com

Operated & Managed by Highland Apartments LLC

January 2014
508-755-8484

HIGHLAND HOUSE 2013 THE YEAR IN REVIEW..

TREE REPLACEMENT PROGRAM

In 2013 we replaced twelve trees of different varieties on our Highland House owned properties to replace diseased trees that we, reluctantly, had to cut down. We are as passionate about keeping the beauty of our grounds as you are.

Photo below by Sheila Tarlin



PLANNED FOOD EVENTS

See the calendar of events for January (over). Based on resident interest level, we will be taking orders for pizza and fish and chips twice monthly.



NO SMOKING

In 2013 we fully implemented our no smoking policy. We are proud to state that we are a smoke free building.

ICE AND SNOW WARNING

As we enter the winter months, please take care and use caution on the sidewalks and garage. Report any ice conditions to the office or Jon Radin during off hours.

HAPPY NEWYEAR FROM OUR STAFF TO YOU!

Joseph, Gerry, Jon, Jeff, Eliseo, Rey, Papi and Jeanette all wish you a healthy and sweet New Year!



2014 PLANNED IMPROVEMENTS

We will soon be installing new full length snow screening material in the garage side facing the building to help mitigate snow intrusion.

Additionally in 2014 we will be replacing interior and exterior lighting with new brighter and more energy efficient LED fixtures.

HOLIDAY PARTY

Attendance at this years holiday party exceeded everyone's expectations with over seventy-five tenants, and invited guests. The party extended out into the lobby from the Community Room to allow everyone room to stretch and enjoy each others company.

OFF HOUR PROBLEM?

Call Jon Radin, our in-house Courtesy Officer

774-535-5092

Inside Story Headline



Caption describing picture or graphic.

This story can fit 150-200 words.

One benefit of using your newsletter as a promotional tool is that you can reuse content from other marketing materials, such as press releases, market studies, and reports.

While your main goal of distributing a newsletter might be to sell your product or service, the key to a successful newsletter is making it useful to your readers.

A great way to add useful content to your newsletter is to develop and write your own articles, or include a calendar of upcoming events or a special offer that promotes a new prod-

uct.

You can also research articles or find "filler" articles by accessing the World Wide Web. You can write about a variety of topics but try to keep your articles short.

Much of the content you put in your newsletter can also be used for your Web site. Microsoft Publisher offers a simple way to convert your newsletter to a Web publication. So, when you're finished writing your newsletter, convert it to a Web site and post it.

Inside Story Headline

This story can fit 100-150 words.

The subject matter that appears in newsletters is virtually endless. You can include stories that focus on current technologies or innovations in your field.

You may also want to note business or economic trends, or make predictions for your customers or clients.

If the newsletter is distributed internally, you might comment

upon new procedures or improvements to the business. Sales figures or earnings will show how your business is growing.

Some newsletters include a column that is updated every issue, for instance, an advice column, a book review, a letter from the president, or an editorial. You can also profile new employees or top customers or vendors.

"To catch the reader's attention, place an interesting sentence or quote from the story here."

Inside Story Headline

This story can fit 75-125 words.

Selecting pictures or graphics is an important part of adding content to your newsletter.

Think about your article and ask yourself if the picture supports or enhances the message you're trying to convey. Avoid selecting images that appear to be out of context.

Microsoft Publisher includes thousands of clip art images from

which you can choose and import into your newsletter. There are also several tools you can use to draw shapes and symbols.

Once you have chosen an image, place it close to the article. Be sure to place the caption of the image near the image.



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Business Name

Primary Business Address

Your Address Line 2

Your Address Line 3

Your Address Line 4

Phone: 555-555-5555

Fax: 555-555-5555

E-mail: someone@example.com

Your business tag line here.


Organization

**We're on the
Web!**
example.com

This would be a good place to insert a short paragraph about your organization. It might include the purpose of the organization, its mission, founding date, and a brief history. You could also include a brief list of the types of products, services, or programs your organization offers, the geographic area covered (for example, western U.S. or European markets), and a profile of the types of customers or members served.

It would also be useful to include a contact name for readers who want more information about the organization.

Back Page Story Headline

This story can fit 175-225 words.

If your newsletter is folded and mailed, this story will appear on the back. So, it's a good idea to make it easy to read at a glance.

A question and answer session is a good way to quickly capture the attention of readers. You can either compile questions that you've received since the last edition or you can summarize some generic questions that are frequently asked about your organization.

A listing of names and titles of managers in your organization is a good way to give your newsletter a personal touch. If your organization is small, you may want to list the names of all employees.

If you have any prices of stand-

ard products or services, you can include a listing of those here. You may want to refer your readers to any other forms of communication that you've created for your organization.

You can also use this space to remind readers to mark their calendars for a regular event, such as a breakfast meeting for vendors every third Tuesday of the month, or a biannual charity auction.

If space is available, this is a good place to insert a clip art image or some other graphic.



Caption describing picture or graphic.